

## Managed Application Services Work Order 00001

**Customer Name:**

**THIS WORKS ORDER Number 00001 IS MADE ON THE INSERT DATE.**

**BETWEEN:**

(1) **Insert customer name** a company registered in England & Wales Company Registration Number: **00000000** whose registered office is at **insert customer address** (“the Customer”)

and

(2) **Accellier Limited** a company registered in England & Wales Company Registration Number: 8265057 whose registered office is at 105-107 Bath Road, Cheltenham, GL53 7LE (“the Company”).

### **Background**

The Company has previously developed a tailored **insert name of business application** (“Company Services”) for the Customer.

The Customer now requires ongoing support of this software in accordance with the terms and conditions of this Work Order and associated terms and conditions set out in clause.

All capitalised terms within this Work Order are defined within the Online Terms and Conditions as detailed in clause 4.

## **1. Company Services**

### **Managed INSERT NAME OF BUSINESS APPLICATION**

**This section will be completed for each individual customer and will provide an overview of the services being delivered.**

#### **1.2 Service Description**

A brief description of the Company Services is as follows:

Managed **insert name of business application** that includes all of the basic hardware, software, connectivity, operations, and maintenance required to run the service.

A more detailed **insert name of business application** Service Description is available on this page <https://www.accellier.com/terms-conditions/>.

The Company shall deliver the Company Service in a manner substantially similar to the Service Description as set out at the URL above as may be updated from time to time.

#### **1.3 Service Level Agreement**

The Company shall deliver the services in accordance with the Service Level Agreement available on this page <https://www.accellier.com/terms-conditions/>.

## **2. Term**

2.1 The term of this works order shall be three (3) months (“Initial Term”) unless otherwise agreed in writing (including via email) between the parties from time to time.

2.2 This works order shall automatically renew for a further period of 3 months (“Renewal Term”) unless a Party gives the other Party a minimum of 30 days’ prior written notice to

terminate in advance of the end of the Initial Term or, as the case may be, the then Renewal Term.

### **3. Fees**

3.1 The Fees payable by the Customer shall be:

£XXX.00 per month, exc VAT, payable by Direct Debit.

3.3 The first monthly payment shall be due on: the XX<sup>th</sup> of each month and will be collected by Direct Debit, followed monthly thereafter until the end of the Initial Term or Renewal term.

### **4. Terms and Conditions**

This Work Order is subject to the following terms and conditions:

- Online Terms and Conditions
- Managed Application Terms as described in this Work Order

The Company may amend these terms and conditions from time to time by giving the Customer 30 days' prior written notice.

Both Parties hereby agree to be bound by the terms of this Work Order and the terms and conditions contained within clause 4:

Accellier Limited:

The Customer

Signature:

Signature:

Name:

Name:

Position:

Position:

Date:

Date: